



Extended Warranty Services for the Q qPCR Instrument



Choose the extended warranty package that suits your needs and upgrade your Q instrument

Package	Silver	Gold
Warranty	5 years	5 years
Training	Virtual	Onsite
Service and Replacement	Included	Included
Mail-in Support	Exchange Program	Exchange Program
Temperature Verification Services	Not Included	Included (\$500 value per year)

Extended Warranty for US, Canada, EU only.

Extended Warranty Services: Enjoy Peace of Mind

Upgrade your qPCR instrument with our extended warranty services and enjoy complete peace of mind. With our warranty services, you can save on repairs, replacement parts, labor, and travel. With our service plans, we offer the option to extend your instrument warranty up to 5 years.

Choose from our Two Service Plans – Silver and Gold – available with a one-time purchase for the 5-year package.

Services

Extended Warranty: Extend your Q qPCR instrument warranty up to 5 years to cover any necessary repairs, replacement parts, labor, and travel expenses during the warranty period.

Mail-in Support/Exchange Program: In the event that your instrument requires repair, reduce potential downtime by sending us the defective unit and we will promptly mail you back an operational unit, ensuring minimal interruptions in your lab.

Remote Applications Support: Silver package includes remote technical support with our team to troubleshoot software-related issues quickly and effectively.

Free UPS System-Battery Backup: Included in the Gold Package. Protect your valuable data and samples by keeping your instrument operational during power outages.

Onsite Training: The Gold package provides hands-on learning experience with Quantabio's Applications Team. Our experienced trainers will visit your lab to provide training on instrument setup, operation, and data analysis.

The Silver package includes 5-year extended warranty, virtual training, remote applications support, service, and replacement included, and Mail-in support-exchange program. The Gold package includes all Silver package features plus Onsite Training, Onsite Applications Support, and Free UPS system-battery backup. The Gold Package also includes Temperature Verification Services (\$500 value per year).

Virtual Training: Included in the Silver package. The virtual training sessions cover instrument basics, setup, operation, and data analysis, giving you the knowledge and skills to operate your instrument effectively.

Onsite Applications Support: The Gold Package includes onsite technical support to troubleshoot software-related issues quickly and effectively.

Temperature Verification Services: Included in the Gold Package, for a **\$500 value per year**. A temperature verification system will be shipped to your site to ensure that your instrument is operating within specifications.

Don't risk downtime and make sure your experiments stay on schedule. Choose the extended warranty package that suits your needs and protect your Q instrument. Contact us to know more about our extended warranty services and upgrade your qPCR instrument today!

ORDER INFO

Product Name	Quantabio Catalog Number	Size
Q 4-channel qPCR Instrument	95900-4C	1 Instrument
Q 2-channel qPCR Instrument	95900-2C	1 Instrument
Q Tubes & Caps (20 racks/box)	95910-20	1 Box
Q Extended Warranty GOLD	95900-WGOL	1 License
Q Extended Warranty SILVER	95900-WSIL	1 License
HRM License for Q qPCR Instrument	95915-20	1 HRM License

Trademarks: Quantabio products are intended for molecular biology applications. The products are not intended for the diagnosis, prevention or treatment of a disease. MK-SF-0047 REV 02 Q Extended Warranty Services 0623